

## Practice Team Members

### General Practitioners and Advanced Nurse Practitioners:

We have a team of dedicated GPs, at the surgery, both male and female. We have 5 partner GPs and 2 salaried GPs. We are a training practice so also have a 2 registrar GPs and FY2 Doctors.

The surgery also has 2 ANPs and a Physician Associate who work alongside the GPs.

### Practice Nurse and HCAs:

Our nursing team consists of 1 Practice Nurse and 3 HCAs

### Manager:

Angela Broda

### Admin & Reception team:

Our receptionists are on hand to deal with appointments, prescriptions and any queries you may have.

### Services available:

- Vaccinations (travel vaccines & childhood immunisations)
- Family planning & Antenatal care
- Antenatal care
- NHS Health Checks for 40+ (criteria applies)
- Chronic disease management
- Manage your appointments and medication online
- Joint injections available with our GP
- Extended services from 7am on a Thursday
- Online triaging system available 24/7

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### Update your details!

We ask that all patients please keep us up to date with any changes of address, telephone or email details as well as carers or next of kin.

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### Suggestions and complaints

If you have any comments or suggestions on how to improve the services which we offer we would like to hear from you.

These can be made via the box in the waiting room or speaking personally to a GP or the manager.

Edge Hill Health Centre

Tel: 0151 295 3600

Fax: 0151260 0455

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# Edge Hill Health Centre

### Surgery Hours

Monday—Friday 8:00am—6:30pm\*

\*Extended hours 7am every Thursday

Closed weekend and bank holidays

### Senior partners:

Dr R McGuire and Dr M Cooper

[www.edgehillhealth.nhs.uk](http://www.edgehillhealth.nhs.uk)



157 Edge Lane, Kensington, L7 2AB

Tel: 0151 295 3600

## Out of hours / Prescriptions

### Out of hours arrangements:

If you contact the surgery out of hours a message will inform you how to contact the out of hours GP service, or alternatively you can contact NHS 111 for free over the phone (non –urgent) advice.

### Repeat prescriptions:

Prescriptions can be requested in writing, in person or online using your patient access account. Please give at least 48 hours notice before collecting your prescription. Prescriptions ordered after 12 noon of a Friday will not be ready until 12 noon on the following Monday.

## Patient rights and responsibilities

Patients have a **right** to:

Be registered with a GP

Receive a health check

Receive emergency care

Receive appropriate drugs and medicines if required

Be referred for a specialists opinion where appropriate

Patients have a **responsibility** to:

Try where possible to use our services within the resources available

Telephone the surgery for receiving results of tests

Cancel a pre-booked appointment

Maintain a good working relationship with the practice

### Our Vision Statement

Edge Hill Health Centre aims to provide the highest standard of patient-focused healthcare in a responsive, supportive and courteous manner whilst ensuring that all staff and patients are treated with dignity, honesty and respect.

*“Your health is our priority”*

